

# BII's Reporting and Complaints Mechanism Register

As outlined in the [Reporting and Complaints Mechanism Rules](#), British International Investment's Reporting and Complaints Mechanism (RCM) allows external parties to report alleged breaches of the Business Integrity (BI) or Environmental and Social (E&S) provisions of the [Policy of Responsible Investing](#) (formerly, the Code of Responsible Investing) by BII or BII Investees.

In **2023**, British International Investment's Reporting and Complaint Mechanism received **15** complaints.

Of the **15** complaints received:

- **10** were **eligible** under the Reports and Complaints Mechanism Rules.
- **5** were **not eligible** because they did not meet the requirements outlined in Sections 6.2 and 6.3 of the Reports and Complaints Mechanism Rules.