

BII's Reporting and Complaints Mechanism Register

As outlined in the [Reporting and Complaints Mechanism Rules](#), British International Investment's Reporting and Complaints Mechanism (RCM) allows external parties to report alleged breaches of the Business Integrity (BI) or Environmental and Social (E&S) provisions of the [Policy on Responsible Investing](#) (formerly, the Code of Responsible Investing) by BII or BII Investees.

Below we share an overview of the total number of complaints received by BII.

Year	Total Number of Complaints received	Eligible Complaints	Not Eligible Complaints
2023	15	10	5
2024	13	6	7